

## Contact Us



**Phone**  
 Customer Service  
 1-888-689-8665  
 For credit questions, call  
 7 A.M. - 4 P.M. CT Mon. - Fri.

**Emergency Service 24/7**  
 1-800-634-3524  
 For gas leaks or odor of gas  
 1-888-689-8665  
 Report electric lines down or power  
 outage

Pay by credit/debit card  
 Call 1-855-763-6277 (Paymentus  
 convenience fee will apply)

For hearing-impaired TDD  
 1-800-635-0952



**Web**  
 Make payments and access your  
 account at NIPSCO.com



**Mail Payments**  
 NIPSCO  
 P.O. BOX 13007  
 Merrillville, IN 46411-3007



**Authorized Payment Locations**  
 Find locations online at  
 NIPSCO.com

## Account Profile

<b>Customer Name:</b> Wa Nee Community School	<b>Your Contact Information:</b> C/O Northwood High School 1300 N Main St Nappanee IN 46550-1029 rlibby@wanee.org	<b>Type of Customer:</b> Non-Residential Gas Service Customer CHOICE Program
<b>Account Number:</b> 001-730-009-2		

- Is your contact information correct? Make all changes on the reverse side.

## Account Summary

Previous Balance on 03/10/2020	\$2,008.60
Payments Received on 03/26/2020	-\$2,008.60

Balance on 04/08/2020	\$0.00
Charges for Gas Delivery This Period	+\$1,306.55
Charges for Gas Supply This Period	+\$0.00

**Current Charges Due by  
 04/27/2020** **\$1,306.55**

- For more information regarding these charges, see the Detail Charges section.

We know that the COVID-19 pandemic may cause financial hardship for our customers and the company has suspended shutoffs for nonpayment until further notice. This applies to residential, commercial and industrial customers. In addition, flexible payment plans are available to customers who indicate either an impact or hardship as a result of COVID-19. Any customer who is having trouble paying his/her bill should call 1-800-464-7726 to discuss payment arrangements and/or financial assistance programs.

## Your Safety

### Gas Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

1. Leave the building or area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe place, away from the building or area, call 911 and NIPSCO at 1-800-634-3524.

### Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call Indiana 811 at least two business days before digging. A representative will mark the approximate location of underground utility lines for free.



### Employee Identification

All our employees and contractors carry photo identification. Ask to see it before allowing anyone who claims to be a utility representative into your home. Call the police if you see suspicious activity.

## Delivery & Supply Summary

### NIPSCO

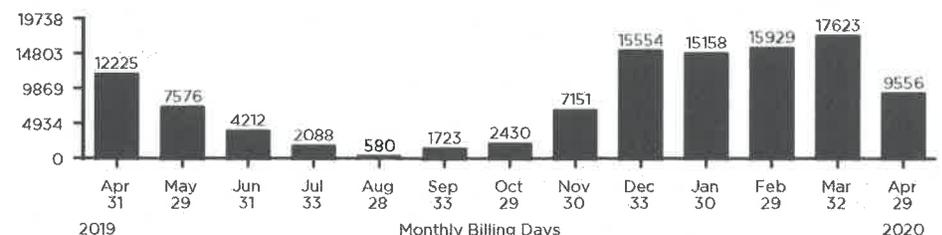
Beginning Balance	\$2,008.60
Current Delivery Charges	+\$1,306.55
Payments Received	-\$2,008.60
<b>Ending Balance</b>	<b>\$1,306.55</b>

### CenterPoint Energy Svcs. Inc.

Beginning Balance	\$0.00
Current Supply Charges	+\$0.00
Payments Received	+\$0.00
<b>Ending Balance</b>	<b>\$0.00</b>

## 13 Month Usage History

Therms



13 Month Usage History continued on next page

## Helpful Definitions

### Gas Service Definitions

**Gas Delivery Charges** are the costs of delivering gas to retail customers. The charges for these services are regulated and these services must be purchased from the local distribution company.

**Therm (thm)** is equal to 100,000 Btus and is the basic billing unit for gas.

## Legal Notices

**Rate Schedule** information is available upon request and at NIPSCO.com.

## 13 Month Usage History *continued*

**Meter Number:**  
9189027

**Service Address:**  
2101 N Main St  
Nappanee IN 46550-9310

### Meter Readings - 29 Billing Days

Actual Reading on 04/08		63609
Actual Reading on 03/10	-	58160

<b>Difference</b>		<b>5449</b>
Correction Factor	x	1.6689

<b>Gas Used (Ccf)</b>		<b>9,093</b>
Conversion to Therms	x	1.051

<b>Total Gas Used (Therms)</b>		<b>9,556.7</b>
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### Usage Comparison - Therms

Month	Therms	Avg Temp	Therms Per Day
Apr 19	12,225.6	40.3°	394.4
Mar 20	17,623.0	32.4°	550.7
<b>Apr 20</b>	<b>9,556.7</b>	<b>43.0°</b>	<b>329.5</b>

Your next scheduled meter reading date is between 05/07/2020 - 05/11/2020.

## Detail Charges

### Charges for Gen Serv Gas-Large Htg CHOICE - Rate 125

#### Delivery Charges

Delivery Charges	\$1,306.55
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<b>Total</b>	<b>+\$1,306.55</b>
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<b>Total Charges for Gas Service This Period</b>	<b>\$1,306.55</b>
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### Charges for Fixed Price Per Therm - Rate 21300

#### CenterPoint Energy Svcs. Inc. Service

Gas Supply	\$0.00
Interstate Transportation and Storage Charges	\$0.00

<b>Total Charges for Service This Period</b>	<b>+\$0.00</b>
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- This meter is Indiana sales tax exempt.
- CenterPoint Energy Gas Services, Inc. is your Natural Gas Supplier. This bill does not reflect your gas commodity charges. You will be receiving a separate bill from CenterPoint Energy. They can be reached at 1-800-423-2080.