

## Contact Us



**Phone**  
 Customer Service  
 1-888-689-8665  
 For credit questions, call  
 7 A.M. - 7 P.M. CT Mon. - Fri.

**Emergency Service 24/7**  
 1-800-634-3524  
 For gas leaks or odor of gas  
 1-888-689-8665  
 Report electric lines down or power  
 outage

Pay by credit/debit card  
 Call 1-855-763-6277 (Paymentus  
 convenience fee will apply)

For hearing-impaired TDD  
 1-800-635-0952



**Web**  
 Make payments and access your  
 account at NIPSCO.com



**Mail Payments**  
 NIPSCO  
 P.O. Box 13007  
 Merrillville, IN 46411-3007



**Authorized Payment Locations**  
 Find locations online at  
 NIPSCO.com

## Your Safety

### Report a Power Outage

To report an electric power outage, call us or  
 visit [NIPSCO.com/OutageCenter](http://NIPSCO.com/OutageCenter).

### Gas Safety

In case of an emergency, such as odor of gas,  
 carbon monoxide or fire:

1. Leave the building or area immediately.
2. Leave windows and doors in their  
 positions and avoid doing anything that  
 could cause a spark.
3. From a safe place, away from the building  
 or area, call **911** and NIPSCO at **1-800-634-  
 3524**.

### Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping  
 project, call Indiana 811 at least two business  
 days before digging. A representative will mark  
 the approximate location of underground  
 utility lines for free.



### Electric Safety

Stay away from downed or hanging power  
 lines or anything touching them. Please call  
 1-800-464-7726 to report any hazardous  
 situations.

## Account Profile

<b>Customer Name:</b> Wa Nee Community School	<b>Your Contact Information:</b> C/O Woodview Elementary 1300 N Main St Nappanee IN 46550-1029 rlibby@wanee.org	<b>Type of Customer:</b> Non-Residential Gas & Electric Service Customer CHOICE Program
<b>Account Number:</b> 837-840-003-5		

- Is your contact information correct? Make all changes on the reverse side.

## Account Summary

Previous Balance on 09/16/2019	\$6,794.99
Payments Received on 09/27/2019	-\$6,794.99
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Balance on 10/16/2019	\$0.00
Charges for Gas Delivery This Period	+\$179.86
Charges for Gas Supply This Period	+\$0.00
Charges for Electric Service This Period	+\$5,971.94

**Current Charges Due by 11/04/2019** **\$6,151.80**

- For more information regarding these charges, see the Detail Charges section.

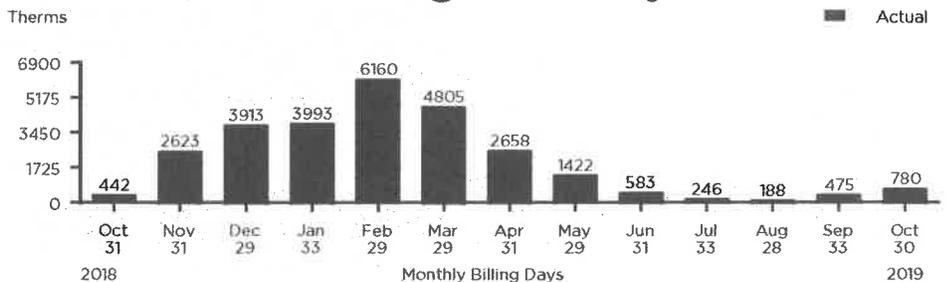
## Delivery & Supply Summary

<b>NIPSCO</b>	
Beginning Balance	\$6,794.99
Current Delivery Charges	+\$6,151.80
Payments Received	-\$6,794.99
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Ending Balance	\$6,151.80

### CenterPoint Energy Svcs. Inc.

Beginning Balance	\$0.00
Current Supply Charges	+\$0.00
Payments Received	+\$0.00
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Ending Balance	\$0.00

## 13 Month Gas Usage History



13 Month Gas Usage History continued on next page

**Employee Identification**

All our employees and contractors carry photo identification. Ask to see it before allowing anyone who claims to be a utility representative into your home. Call the police if you see suspicious activity.

**Helpful Definitions**

**Gas Service Definitions**

**Gas Delivery Charges** are the costs of delivering gas to retail customers. The charges for these services are regulated and these services must be purchased from the local distribution company.

**Therm (thm)** is equal to 100,000 Btus and is the basic billing unit for gas.

**Electric Service Definitions**

**Customer Charges** cover basic costs associated with providing service.

**Energy Use Charges** are calculated based on your monthly usage. Fuel Charges incurred in the generation and acquisition of electricity are passed through to customers without markup.

**Kilowatt-Hour (kwh)** is equal to 1,000 watts used for one hour and is the basic billing unit for electricity.

**Legal Notices**

**Rate Schedule** information is available upon request and at NIPSCO.com.

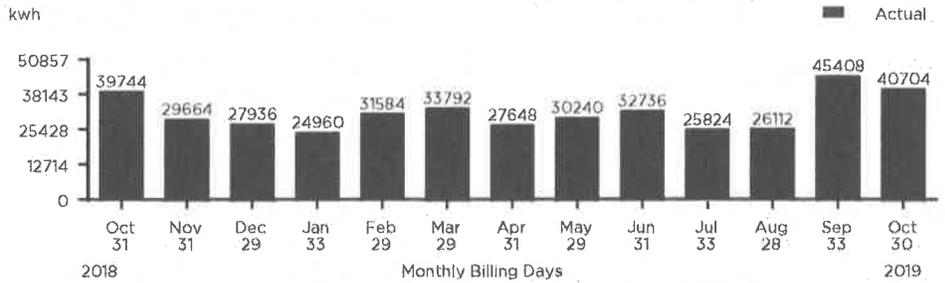
**13 Month Gas Usage History *continued***

<b>Meter Number:</b> 9186045	
<b>Service Address:</b> 27555 County Road 52 Nappanee IN 46550-9300	
<b>Meter Readings - 30 Billing Days</b>	
Actual Reading on 10/16	34302
Actual Reading on 09/16	33755
<b>Difference</b>	<b>547</b>
Correction Factor	x 1.3276
<b>Gas Used (Ccf)</b>	<b>726</b>
Conversion to Therms	x 1.075
<b>Total Gas Used (Therms)</b>	<b>780.4</b>

<b>Usage Comparison - Therms</b>			
Month	Therms	Avg Temp	Therms Per Day
Oct 18	442.9	61.3°	14.3
Sep 19	475.1	68.6°	14.4
<b>Oct 19</b>	<b>780.4</b>	<b>63.2°</b>	<b>26.0</b>

Your next scheduled meter reading date is between 11/14/2019 - 11/18/2019.

**13 Month Electric Usage History**



<b>Meter Number:</b> 1499961	
<b>Service Address:</b> 27555 County Road 52 Nappanee IN 46550-9300	
<b>Meter Readings - 30 Billing Days</b>	
Actual Reading on 10/16	15982
Actual Reading on 09/16	15558
<b>Difference</b>	<b>424</b>
Constant	x 96
<b>Electric Used (kwh)</b>	<b>40,704</b>
Maximum Demand (kw)	205.44

<b>Usage Comparison - kwh</b>			
Month	kwh	Avg Temp	kwh Per Day
Oct 18	39,744	61.3°	1,282.1
Sep 19	45,408	68.6°	1,376.0
<b>Oct 19</b>	<b>40,704</b>	<b>63.2°</b>	<b>1,356.8</b>

Your next scheduled meter reading date is between 11/14/2019 - 11/18/2019.

**Detail Charges**

**Charges for Gen Serv Gas-Small Htg CHOICE - Rate 121**

<b>NIPSCO</b>	
Delivery Charges	\$179.86
<b>Total Charges for Gas Service This Period</b>	<b>+\$179.86</b>

Detail Charges continued on next page



### Detail Charges *continued*

#### Charges for Fixed Price Per Therm - Rate 21300

##### CenterPoint Energy Svcs. Inc. Service

Gas Supply	\$0.00
Interstate Transportation and Storage Charges	\$0.00

**Total Charges for Service This Period** **+\$0.00**

- This meter is tax exempt.
- CenterPoint Energy Gas Services, Inc. is your Natural Gas Supplier. This bill does not reflect your gas commodity charges. You will be receiving a separate bill from CenterPoint Energy. They can be reached at 1-800-423-2080.

#### Charges for General Serv Electric 3 Phase - Rate 721

Customer Charge	\$24.00
Energy Use Charges	\$5,947.94

**Total Charges for Electric Service This Period** **+\$5,971.94**

- This meter is tax exempt.

**Total Current Utility Charges** **\$6,151.80**

### Monthly Message Board

#### Paperless Billing

23 percent of Americans get behind each year because they lose or misplace paper bills. Sign up for paperless billing and receive an email when your bill is ready to help you stay on track. Details at [NIPSCO.com/paperless](http://NIPSCO.com/paperless).