



Contact Us



Phone
Customer Service
1-888-689-8665
For credit questions, call
7 A.M. - 7 P.M. CT Mon. - Fri.

Emergency Service 24/7
1-800-634-3524
For gas leaks or odor of gas
1-888-689-8665
Report electric lines down or power
outage

Pay by credit/debit card
Call 1-855-763-6277 (Bill Matrix
convenience fee will apply)

For hearing-impaired TDD
1-800-635-0952



Web
Make payments and access your
account at NIPSCO.com



Mobile
Make payments and access your
account at m.NIPSCO.com



Mail Payments
NIPSCO
P.O. Box 13007
Merrillville, IN 46411-3007



Authorized Payment Locations
Find locations online at
NIPSCO.com

Your Safety

Report a Power Outage

To report an electric power outage, call us or
visit NIPSCO.com/OutageCenter.

Gas Safety

In case of an emergency, such as odor of gas,
carbon monoxide or fire:

1. Leave the building or area immediately.
2. Leave windows and doors in their
positions and avoid doing anything that
could cause a spark.
3. From a safe place, away from the building
or area, call **911** and NIPSCO at **1-800-634-
3524**.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping
project, call Indiana 811 at least two business
days before digging. A representative will mark
the approximate location of underground
utility lines for free.



Electric Safety

Stay away from downed or hanging power
lines or anything touching them. Please call
1-800-464-7726 to report any hazardous
situations.

Account Profile

Customer Name: Wa Nee Community School	Your Contact Information: C/O Wakarusa Elem School 1300 N Main St Nappanee IN 46550-1029	Type of Customer: Non-Residential Gas & Electric Service Customer CHOICE Program
Account Number: 346-460-005-4		

- Is your contact information correct? Make all changes on the reverse side.

Account Summary

Previous Balance on 10/22/2018	\$6,309.77
Payments Received on 11/16/2018	-\$6,309.77
<hr/>	
Balance on 11/20/2018	\$0.00
Charges for Gas Delivery This Period	+\$439.18
Charges for Gas Supply This Period	+\$0.00
Charges for Electric Service This Period	+\$5,363.72

Current Charges Due by 12/08/2018 **\$5,802.90**

- For more information regarding these charges, see the Detail Charges section.

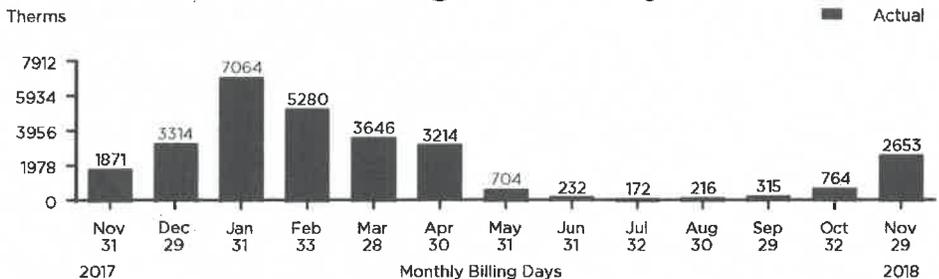
Delivery & Supply Summary

NIPSCO	
Beginning Balance	\$6,309.77
Current Delivery Charges	+\$5,802.90
Payments Received	-\$6,309.77
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Ending Balance	\$5,802.90

CenterPoint Energy Svcs. Inc.

Beginning Balance	\$0.00
Current Supply Charges	+\$0.00
Payments Received	+\$0.00
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Ending Balance	\$0.00

13 Month Gas Usage History



13 Month Gas Usage History continued on next page

Employee Identification

All our employees and contractors carry photo identification. Ask to see it before allowing anyone who claims to be a utility representative into your home. Call the police if you see suspicious activity.

Helpful Definitions

Gas Service Definitions

Gas Delivery Charges are the costs of delivering gas to retail customers. The charges for these services are regulated and these services must be purchased from the local distribution company.

Therm (thm) is equal to 100,000 Btus and is the basic billing unit for gas.

Electric Service Definitions

Customer Charges cover basic costs associated with providing service.

Energy Use Charges are calculated based on your monthly usage. Fuel Charges incurred in the generation and acquisition of electricity are passed through to customers without markup.

Kilowatt-Hour (kwh) is equal to 1,000 watts used for one hour and is the basic billing unit for electricity.

Legal Notices

Rate Schedule information is available upon request and at NIPSCO.com.

13 Month Gas Usage History *continued*

Meter Number:
9092005

Service Address:
400 N Washington St
Wakarusa IN 46573-9591

Meter Readings - 29 Billing Days

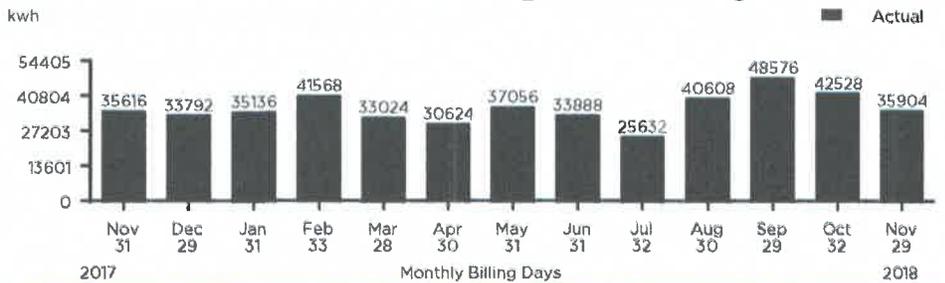
Actual Reading on 11/20		53378
Actual Reading on 10/22	-	51478
Difference		1900
Correction Factor	x	1.3276
Gas Used (Ccf)		2,522
Conversion to Therms	x	1.052
Total Gas Used (Therms)		2,653.1

Usage Comparison - Therms

Month	Therms	Avg Temp	Therms Per Day
Nov 17	1,871.7	41.2°	60.4
Oct 18	764.3	55.3°	23.9
Nov 18	2,653.1	38.2°	91.5

Your next scheduled meter reading date is between 12/20/2018 - 12/26/2018.

13 Month Electric Usage History



Meter Number:
1499890

Service Address:
400 N Washington St
Wakarusa IN 46573-9591

Meter Readings - 29 Billing Days

Actual Reading on 11/20		13470
Actual Reading on 10/22	-	13096
Difference		374
Constant	x	96
Electric Used (kwh)		35,904
Maximum Demand (kw)		129.60

Usage Comparison - kwh

Month	kwh	Avg Temp	kwh Per Day
Nov 17	35,616	41.2°	1,148.9
Oct 18	42,528	55.3°	1,329.0
Nov 18	35,904	38.2°	1,238.1

Your next scheduled meter reading date is between 12/20/2018 - 12/26/2018.

Detail Charges

Charges for Gen Serv Gas-Small Htg CHOICE - Rate 121

NIPSCO	
Delivery Charges	\$439.18
Total Charges for Gas Service This Period	+\$439.18

Detail Charges continued on next page



Detail Charges *continued*

Charges for Fixed Price Per Therm - Rate 21300

CenterPoint Energy Svcs. Inc. Service

Gas Supply	\$0.00
Interstate Transportation and Storage Charges	\$0.00

Total Charges for Service This Period **+\$0.00**

- This meter is tax exempt.
- CenterPoint Energy Gas Services, Inc. is your Natural Gas Supplier. This bill does not reflect your gas commodity charges. You will be receiving a separate bill from CenterPoint Energy. They can be reached at 1-800-423-2080.

Charges for General Serv Electric 3 Phase - Rate 721

Customer Charge	\$24.00
Energy Use Charges	\$5,339.72

Total Charges for Electric Service This Period **+\$5,363.72**

- This meter is tax exempt.

Total Current Utility Charges **\$5,802.90**

Monthly Message Board

Savings is a click away

Visit NIPSCO.com/save to find programs, rebates and tools to help you save energy for years to come.

