



Contact Us



Phone

Customer Service
1-888-689-8665
For credit questions, call
7 A.M. - 4 P.M. CT Mon. - Fri.

Emergency Service 24/7

1-800-634-3524
For gas leaks or odor of gas
1-888-689-8665
Report electric lines down or power
outage

Pay by credit/debit card
Call 1-855-763-6277 (Paymentus
convenience fee will apply)

For hearing-impaired TDD
1-800-635-0952



Web

Make payments and access your
account at NIPSCO.com



Mail Payments

NIPSCO
P.O. BOX 13007
Merrillville, IN 46411-3007



Authorized Payment Locations

Find locations online at
NIPSCO.com

Your Safety

Report a Power Outage

To report an electric power outage, call us or
visit NIPSCO.com/OutageCenter.

Gas Safety

In case of an emergency, such as odor of gas,
carbon monoxide or fire:

1. Leave the building or area immediately.
2. Leave windows and doors in their
positions and avoid doing anything that
could cause a spark.
3. From a safe place, away from the building
or area, call **911** and NIPSCO at **1-800-634-
3524**.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping
project, call Indiana 811 at least two business
days before digging. A representative will mark
the approximate location of underground
utility lines for free.



Electric Safety

Stay away from downed or hanging power
lines or anything touching them. Please call
1-800-464-7726 to report any hazardous
situations.

Account Profile

Customer Name:

Wa Nee Community School

Your Contact Information:

C/O Wakarusa Elem School
1300 N Main St
Nappanee IN 46550-1029
rliibby@wanee.org

Type of Customer:

Non-Residential
Gas & Electric Service
Customer CHOICE Program

Account Number:

346-460-005-4

- Is your contact information correct? Make all changes on the reverse side.

Account Summary

Previous Balance on 03/25/2020	\$5,656.66
Payments Received on 04/13/2020	-\$5,656.66

Balance on 04/24/2020	\$0.00
Charges for Gas Delivery This Period	+\$309.45
Charges for Gas Supply This Period	+\$0.00
Charges for Electric Service This Period	+\$2,782.12

Current Charges Due by 05/14/2020 **\$3,091.57**

- For more information regarding these charges, see the Detail Charges section.

We know that the COVID-19 pandemic may cause financial hardship for our customers and the company has suspended shutoffs for nonpayment until further notice. This applies to residential, commercial and industrial customers. In addition, flexible payment plans are available to customers who indicate either an impact or hardship as a result of COVID-19. Any customer who is having trouble paying his/her bill should call 1-800-464-7726 to discuss payment arrangements and/or financial assistance programs.

Delivery & Supply Summary

NIPSCO

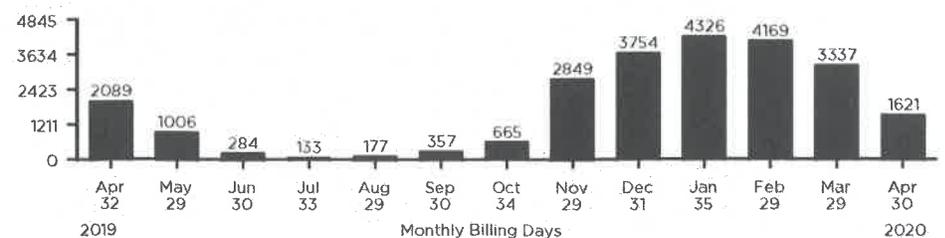
Beginning Balance	\$5,656.66
Current Delivery Charges	+\$3,091.57
Payments Received	-\$5,656.66
Ending Balance	\$3,091.57

CenterPoint Energy Svcs. Inc.

Beginning Balance	\$0.00
Current Supply Charges	+\$0.00
Payments Received	+\$0.00
Ending Balance	\$0.00

13 Month Gas Usage History

Therms



13 Month Gas Usage History continued on next page

Employee Identification

All our employees and contractors carry photo identification. Ask to see it before allowing anyone who claims to be a utility representative into your home. Call the police if you see suspicious activity.

Helpful Definitions

Gas Service Definitions

Gas Delivery Charges are the costs of delivering gas to retail customers. The charges for these services are regulated and these services must be purchased from the local distribution company.

Therm (thm) is equal to 100,000 Btus and is the basic billing unit for gas.

Electric Service Definitions

Customer Charges cover basic costs associated with providing service.

Energy Use Charges are calculated based on your monthly usage. Fuel Charges incurred in the generation and acquisition of electricity are passed through to customers without markup.

Kilowatt-Hour (kwh) is equal to 1,000 watts used for one hour and is the basic billing unit for electricity.

Legal Notices

Rate Schedule information is available upon request and at NIPSCO.com.

13 Month Gas Usage History *continued*

Meter Number:
9092005

Service Address:
400 N Washington St
Wakarusa IN 46573-9591

Meter Readings - 30 Billing Days

Actual Reading on 04/24 85527
Actual Reading on 03/25 - 84364

Difference 1163
Correction Factor x 1.3276

Gas Used (Ccf) 1,543
Conversion to Therms x 1.051

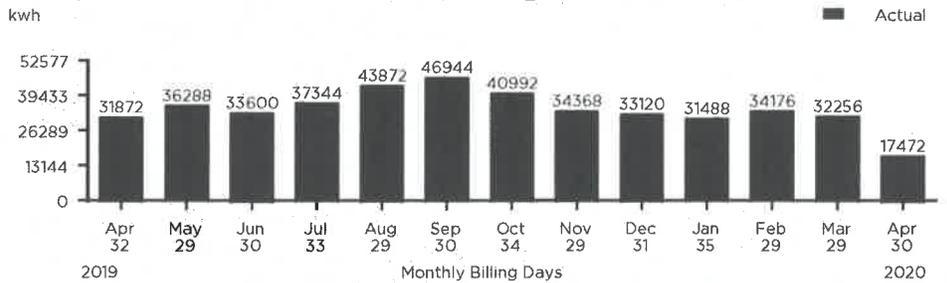
Total Gas Used (Therms) 1,621.6

Usage Comparison - Therms

Month	Therms	Avg Temp	Therms Per Day
Apr 19	2,089.9	45.8°	65.3
Mar 20	3,337.4	37.0°	115.1
Apr 20	1,621.6	45.3°	54.1

Your next scheduled meter reading date is between 05/22/2020 - 05/27/2020.

13 Month Electric Usage History



Meter Number:
1499890

Service Address:
400 N Washington St
Wakarusa IN 46573-9591

Meter Readings - 30 Billing Days

Actual Reading on 04/24 19683
Actual Reading on 03/25 - 19501

Difference 182
Constant x 96

Electric Used (kwh) 17,472

Maximum Demand (kw) 39.36

Usage Comparison - kwh

Month	kwh	Avg Temp	kwh Per Day
Apr 19	31,872	45.8°	996.0
Mar 20	32,256	37.0°	1,112.3
Apr 20	17,472	45.3°	582.4

Your next scheduled meter reading date is between 05/22/2020 - 05/27/2020.

Detail Charges

Charges for Gen Serv Gas-Small Htg CHOICE - Rate 121

NIPSCO
Delivery Charges \$309.45

Total Charges for Gas Service This Period **+\$309.45**

Detail Charges continued on next page



Detail Charges *continued*

Charges for Fixed Price Per Therm - Rate 21300

CenterPoint Energy Svcs. Inc. Service

Gas Supply	\$0.00
Interstate Transportation and Storage Charges	\$0.00

Total Charges for Service This Period **+\$0.00**

- This meter is Indiana sales tax exempt.
- CenterPoint Energy Gas Services, Inc. is your Natural Gas Supplier. This bill does not reflect your gas commodity charges. You will be receiving a separate bill from CenterPoint Energy. They can be reached at 1-800-423-2080.

Charges for General Serv Electric 3 Phase - Rate 821

Customer Charge	\$30.00
Energy Use Charges	\$2,713.71
Utility Receipts Tax	\$38.41

Total Charges for Electric Service This Period **+\$2,782.12**

- This meter is Indiana sales tax exempt.

Total Current Utility Charges **\$3,091.57**

Monthly Message Board

Streetlight Outage Reporting

If you notice a streetlight that is broken or burned out, you can visit NIPSCO.com/StreetlightOut and submit a request to have it fixed. An interactive map identifies all of the streetlights owned or maintained by NIPSCO. If you do not have the exact pole number, you will be able to search for the streetlight by address or location. If you are unable to access the online tool, you can still call NIPSCO's 24-hour customer service center to report the streetlight at 1-800-464-7726.